

# **SMS Terms and Conditions**

By providing your phone number and opting in to receive text messages, you agree to the following Terms and Conditions:

## 1. Program Description

HolistiCare Homes offers SMS alerts to keep you informed about news, events, updates, and promotional offers.

#### 2. Opt-In Consent

By subscribing to our SMS service, you consent to receive recurring messages from HolistiCare Homes at the phone number provided. Consent is not a condition of purchase.

#### 3. Message Frequency

The number of messages may vary based on user preferences and interactions, but we will not send more than 30 messages per month.

#### 4. Cost and Charges

Message and data rates may apply. Check with your mobile carrier for details on applicable fees. HolistiCare Homes is not responsible for charges incurred by your mobile provider.

#### 5. Opt-Out

You can opt out of receiving SMS messages at any time by replying "STOP" to any message. You will receive a confirmation message, and no further messages will be sent to your number.

#### 6. Help and Support

For help, reply "HELP" to any SMS or contact us at shelley@holisticarehomes.com or 574-607-8120.

#### 7. Privacy

We respect your privacy. Your phone number will only be used to send SMS alerts and will not be shared with third parties without your consent. See our <u>Privacy Policy</u> for more details.

### 8. Mobile Carriers Supported

Our SMS program is supported by most major carriers. However, delivery is not guaranteed and may depend on your provider.

# 9. Changes to Terms



# **SMS Terms and Conditions**

We reserve the right to modify these Terms and Conditions at any time. Updates will be posted on our website.

# 10. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us: HolistiCare Homes 574-607-8120

Effective Date: 12/1/2024